

# COMTECH FIRE DISPATCH

## Financial Tips and Community News

Welcome to Comtech Fire Dispatch! In this newsletter, you'll be able to read about the latest news, upcoming community events, interesting facts, members in the spotlight and a whole lot more. Happy reading!

### What's New at Comtech Fire?

#### Comtech Fire Credit Union Collabria Visa Cards

Whether you are looking for a credit card that rewards you for everyday purchases, offers exceptional insurance benefits or helps build credit, Comtech Fire Credit Union is proud to offer you a credit card that does more for your financial picture.



Comtech Fire Credit Union has partnered with Collabria, a cooperative company with unique payment solutions for credit unions, to provide a family of credit card options created specifically for Comtech Fire Members. For more information, and to see the entire new family of Comtech Fire Visa Cards, visit our web site at [comtechfirecu.com](http://comtechfirecu.com) or contact your nearest branch!

#### New Danforth Branch

Make sure you check our website regularly for the official Grand Opening of our brand new branch on the Danforth. We are projecting a May opening. In conjunction with the opening of the new Danforth branch, the Avenue Road branch and its staff will be relocating to this new state of the art branch!

#### East York Branch Closes March 22nd, 2018

Our East York Branch members will now be served from our Avenue Road Branch, until the new Branch on Danforth Avenue opens, currently scheduled for late May. Please refer to our website for ongoing updates on our Branch relocation and improvements!

#### New Travel Insurance Partner

Great news for our members. The Personal Insurance will now be our authorized travel insurance partner. The Personal offers a variety of options to our members, with the added convenience of purchasing insurance immediately online as well as by telephone.

You can access information and purchase travel insurance from the Insurance page on our website.

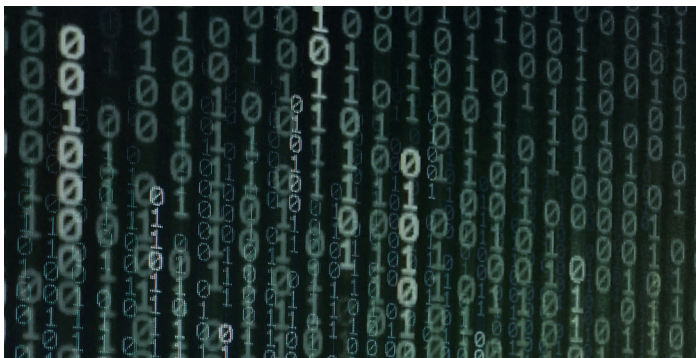
#### Let's get social



ComtechFireCU



ComtechFireCU



## Limestone Data Conversion Complete

On February 1st, members of the former Limestone Credit Union were converted to our main banking system network. Our thanks go out to the Kingston and Amherstview staff, as well as our IT group, Manager of Eastern Operations Jon Severy, COO Dave Birak and VP of Risk Management Deirdre Austen. Our Kingston & Amherstview members will now enjoy all of the benefits of the products and services we offer, along with state of the art internet and mobile banking apps.

A special thanks also goes out to our Kingston & Amherstview members who may have experienced a brief service interruption while we converted their data.

## Annual Report Now Available

The 2017 Comtech Fire Credit Union Annual Report is now available. You can view or download it from our website. You will find it in the "Annual Report" area.



## March is Fraud Month in Canada

Comtech Fire Credit Union takes every possible measure to protect our members against all types of banking fraud. These days however, fraudsters are more sophisticated than ever stealing identities, passwords and even personal account information. We need to be extra vigilant to protect ourselves.

There are a number of things you can do to prevent fraud, including changing your passwords and PINs frequently, logging off of your on line banking when you are finished your transactions, and much, much more.

The Canadian Government has an excellent resource website that you can access to become Fraud Smart. The following website is where you can find some useful information!

**[www.competitionbureau.gc.ca/eic/site/cb-bc.nsf/eng/03662.html](http://www.competitionbureau.gc.ca/eic/site/cb-bc.nsf/eng/03662.html)**

You can also refer to our website for additional information on how you can protect yourself.



## Trevor Clarkson Retires After 15 Years of Service

Trevor Clarkson, who has headed up our East York Branch for much of the time he has been with our Credit Union, will be retiring from Comtech Fire Credit Union effective April 5th, 2018.

Over the years, Trevor has made a significant contribution to our members, particularly at the East York branch with both East York municipal employees and with the numerous fire fighters who frequented his branch. Trevor intends to move up to the Peterborough area after he retires to dote on his grandchildren and to put the long 401 commutes behind him.

All of us at Comtech Fire Credit Union wish Trevor a happy and healthy retirement!



## Community Events



### Annual Christmas Tree Bonfire with the Loyalist Township & Odessa Fire Station

Each year Loyalist Township embraces the winter months by encouraging the community to get outdoors to participate in several events. This year, we were proud to partner with Loyalist Township as well as with the Odessa Fire Station at the annual Christmas Tree Bonfire. Anna and Erin from our Amherstview Branch were onsite to hand out a much-needed hot chocolate, courtesy of Comtech Fire Credit Union. It was a huge success, with over 300 families in attendance!



### Save the date: Canadian Fallen Firefighters Foundation Golf Tournament

**May 28th, 2018 at the Markland Wood Golf Club, Toronto, Ontario**

Gather your friends, family and co-workers, and join us for a fun day of golf in support of the Canadian Fallen Firefighters Foundation presented by Comtech Fire Credit Union!

#### Event Schedule:

- 11:00 AM: Registration Begins
- 12:00 PM: BBQ Lunch & Networking
- 1:30 PM: Shotgun Start (Best Ball/Texas Scramble Format)
- 7:00 PM: Plated Dinner and Awards
- After the tournament, there will be a sit down dinner with wine, silent auction and awards presentation.

Come on out and join the fun!

## Did you know?

- Your non-registered deposits with Comtech Fire CU are now covered up to \$250,000 by the Deposit Insurance Corporation of Ontario. More details at **[www.dico.com](http://www.dico.com)**.
- Mortgage qualification rules in Canada have changed. Check out our website to read about the new rules and why Credit Unions offer you a distinct advantage over banks by contacting your branch today.
- Comtech Fire Credit Union offers full financial & estate planning services through licensed, unbiased professional financial planners.
- Qualified members benefit from fee-free banking services when they choose Comtech Fire as their primary financial institution.
- Comtech Fire Credit Union contributes over \$100,000 every year through donations and sponsorships which benefit the communities we serve.

## Our Members Say It Best



### Praise for Comtech Fire Credit Union Staff

"Happy 2018! Let's start off the year with some praise! Since last year my mother and I have had our spouses struck with cancer. As we all struggled with our panic and concentrated prayers, the burden was hell on earth and we finally can say all is well for now.

We were not prepared for financial planning in case of the treatment payments, loss of work and other highly compromising costs of this disease, but we knew we could trust Comtech Fire Credit Union to be there for us. Calling or online, I have always been satisfied and felt I belonged to a community. All the wonderful call center ladies are also so kind and courteous, I am amazed of the difference in service with other financial institutions. Thank you so much! You have meant the world to us!

Today, I must mention our long time Comtech Fire Rep. Barbara Marrelli, who has been our link to this special relationship. Not only are her personal skills to be praised, but her natural ability to solve, detect and listen to our concerns have made us stay on board."

— *Sylvia Hélène Perras and Josefina Labrada*  
*Comtech Fire members*

## Member Profile



### The Ontario Professional Fire Fighters Association locates their new administration office within our King Street branch!

We are pleased and proud to welcome the Ontario Professional Fire Fighters Association (OPFFA): a new tenant within the friendly confines of our King Street branch. The Association recently moved their offices from Burlington, Ontario to be closer to Queen's Park where they often conduct business. The new location is also close to the Billy Bishop Airport making it easier for the OPFFA Executive to access the convenience of the downtown airport facility.

"Moving into the King Street facility made perfect sense to us", said Rob Hyndman, President of the OPFFA. "Not only is the location within walking distance of our new association condominium space, but we also have easy access to banking services at the branch where our administration office is now located. All of our operations are now within close proximity to the downtown core, including Queen's Park, Toronto City Hall and a number of our other important business partners, including the Credit Union", added Hyndman.

## Upcoming Events

- March 12-16th: March Break (most schools in Ontario)
- March 28th: Comtech Fire Credit Union Annual General Meeting. Parkview Manor, 55 Barber Greene Rd #1, North York, ON
- April 6-7th: Bell President's Cup Hockey Tournament, Kingston, ON
- May 3rd: Toronto Professional Fire Fighters Association Retirement Dinner
- May 15th: Bell Pensioners Group Meeting, London, ON
- May 16th: Bell Pensioners Group Meeting, North York, ON
- May 28th: Canadian Fallen Firefighters Golf Classic, hosted by Comtech Fire Credit Union at Markland Wood Golf Club, Etobicoke, ON
- May 30th: Bell Pensioners Group Meeting, Ottawa, ON
- May 31st: Bell Pensioners Group Meeting, Barrie, ON